This Year in Review

I love this time of year. There is just something so special about getting together and spending time with family and friends. Finding out how and what everyone has been doing over the year and what their plans are for the future. It renews and revitalizes you to look forward to the upcoming New Year.

2014 was a busy year for CCT, but not in the traditional ways one would think of. We started on a high note ending out 2013 with the strongest fiscally sound numbers in the cooperative's history. All the hard work of eliminating overheads, working on efficiencies and consolidating paid off without affecting our superior quality of service and customer care. Our Annual meeting had the highest membership turn out on record along with the number of ballots returned beating the national average. Our members are involved!

Our summer months were spent with management and board directors working on a new vision, mission and core values statement that would take us into the future. A lot of time and effort went into making sure it came from the heart and soul of the co-op. An additional Capital Credit retirement was paid out or credited to all service members (including phone, internet and TV).

We spend countless hours working with others in our industry trying to educate our government leaders at both the state and federal levels. We worked to help them understand the impact of how old and new rules/laws will affect our members through pricing and availability. I’m sure you have noticed the changes made to our TV lineups starting in January of this year; TV programmers continue to hold us hostage to meeting all their demands along with price increases that have reached over 300%. I’m doing my best at making changes that allow us to still have a very robust lineup with variety for all, while not affecting our pricing/rates.

CCT had a little makeover this fall. A bright and modern logo with new colors helps distinguish us but in keeping with our tradition we thought it was important to keep our name the same, after all, 2015 is a celebration for us. Watch for more information to come as we celebrate 110 years of proudly serving our communities. In order to make press, I am writing the article you’re reading a month ahead of time; as I’m working on this one we are well into our 2014 Community Food Tree collection. With your help in 2013 and with CCT matching funds our first annual Community Food Tree collected a total of $1,990 in monetary donations along with 360 pounds of food to help our friends in need through the Buffalo County Food Pantry. I’m hoping to report to you next time that we surpassed that in 2014.

In the spirit of giving, (the true Cooperative Way) CCT continues to give back to our communities. We remember our roots, how and why the co-op was established. What one can’t do alone the community can do together. During 2014 CCT supported/sponsored the 4th of July fireworks at Buffalo City Park, CBC Little League, VFW Post 10406, Scenic Valley Ambulance, Tri-Community Fire Dept, Waumandee First Responders, Waumandee/Montana/Lincoln Fire Dept, CFC Pirates Booster Club along with numerous others.

Wow what a year 2014 was! Can't wait to see what 2015 brings.

Gina Tomlinson - CEO of CCT
Important Channel Changes

Channel Name Changes
42 HUB - NOW Discovery Family Channel (HD242)
77 Hallmark - NOW Hallmark Movies and Mysteries (HD277)
128 Military Channel - NOW American Heros

Channel Moves
39 ThisTV - NOW Channel 4
40 MeTV - NOW Channel 12
12 WGN - NOW Channel 37
37 Spike - NOW Channel 39
126 Destination America - NOW 81

Sit back, relax and enjoy the show!

With winter in full swing, take advantage of family night without leaving your home! Video On Demand (VOD) has updated New Releases weekly with movies starting at $3.99. All you need to do is press the MENU button on your remote, select the ON DEMAND option on your screen and select a movie. When you select a movie you will have the option to watch the trailer, get more information or rent.

VOD is Easy as 1,2,3!

Quick Start Guide:
1. Press the MENU button on your remote.
2. Select the ON DEMAND option on your screen.
3. Select a movie and press the OK button to rent, watch a trailer, or get more info.

Struggling to Pay for Telephone Service?

You may qualify for assistance from the lifeline program. Lifeline is a government program that provides qualified customers with a monthly discount on charges for their primary home phone. Only one lifeline discount is allowed per household.

Eligibility may be determined based on your participation in other assistance programs. Call us today for details on how to prove eligibility.

January 9-12
FREE HBO & Cinemax Channels 301-315

Older Routers May Not Be Up To Speed

In today’s world nothing lasts forever, including your home wireless router. The typical lifespan of routers are 3-5 years.

If your internet connection seems slow to you, your old router could be to blame. You can find out if this is the case by following these steps:

1. Go to our webpage www.cochranetel.com click Internet-Trouble Shooting. On the bottom of the page click speed test. It will display your download and upload speeds.

2. Next, unplug internet cable from the back of router and hard wire it to your desktop / laptop.

3. Perform the speed test again and see what the results are when bypassing router. (Be sure to plug cable back into same spot of router after testing to continue using wireless devices).

Did the second test have higher results? Then it may be time to get a new router! Call our office at 608.248.2323 and set up an appointment!

Router + Professional Installation is $99.99.
Router only is $49.99.